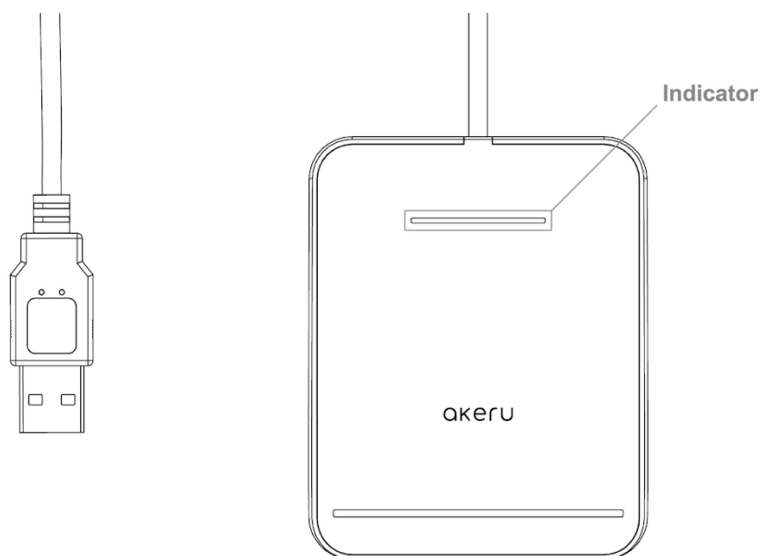


USER MANUAL FOR EAL-20



1. Indicator light instruction.

- Blue light on: the card is inserted properly.
- Blue light flashing: the card is being read.

P.S. If light does not turn on, please contact us by support@akeru.tech for immediate assistance.

2. Installation

This product is designed to plug and play for most of Windows OS, or Mac OS 10.4 or later versions. Just plug the unit into a USB port in your computer and you are ready to go.

In the case that Windows OS was not fully installed, a driver installation may be required. Please go to the AKERU website below to download the driver and follow the installation steps. Driver link: <https://akeru.tech/drivers/>

P.S. you may need to shut down the security firewall before installing the driver.

Important:

In order to protect your smart card, please remove the smart card from the smart card reader and keep it in a safe place after using the AKERU USB Smart Card Reader.

3. For 3rd party software/certificate of your CAC card, please refer to the website below: <http://www.militarycac.com>

For more information regarding how to install the driver on Windows and Mac, please refer to the link below:

Windows: <http://milcac.us/tweaks>

Win8: <https://militarycac.com/windows8.htm>

Win10: <https://militarycac.com/windows10.htm>

Mac: <https://militarycac.com/macnotes.htm>

Clear the keychain process: <https://militarycac.com/keychain.htm>

Further help: <https://militarycac.com/MacQuestions.htm>